

Benchmarking & exchange of good practices in OSH Healthy Workplaces Campaign Partner event

Workshop 3: Safety & Health Culture of an Organisation David S W Tjong - Global Director, Health, Safety & Environment Ideal Standard International

Brussels, 5 – 6 March 2015











Armitage Shanks



- ✓ Privately Owned company since November 1, 2007
- √ 100% focus on bathroom solutions
- ✓ Operations and sales offices in more than 20 countries
- ✓ 8,000 employees + JV
- ✓ Governed by Board of Directors

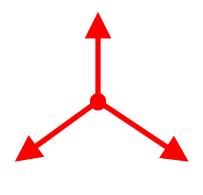




Health, Safety & Environment

Moral / Ethic





Business Case € / £

HS&E is a Core Value

The Smart Sustainable Operating Model





Our Health, Safety & Environment Strategy



CULTURE

- Safety is a Value
- **Env Protection is our responsibility**
- ✓ Visible Leadership Drive
- ✓ Employee Involvement & Ownership
- ✓ Systemic Integration of HS&E

PROCESS

- ✓ Basic Foundation
- ✓ Leading Metrics
- ✓ Compliance & Prevention
- ✓ Systematic & Integrated







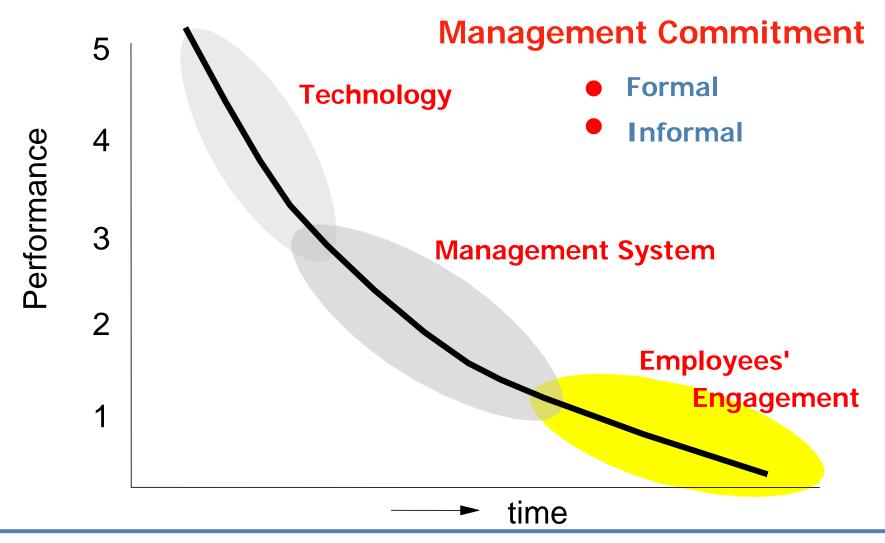
Basic Elements of Safety Culture

- All individuals within the organisation believe they have the right to a safe and healthy workplace
- Each person accepts personal responsibility for ensuring his or her own safety and health
- Everyone believes he or she has a duty to protect the safety and health of others
- Critical safety rules are established, communicated and consistently enforced





ISI HS&E Management









Culture Critical X's

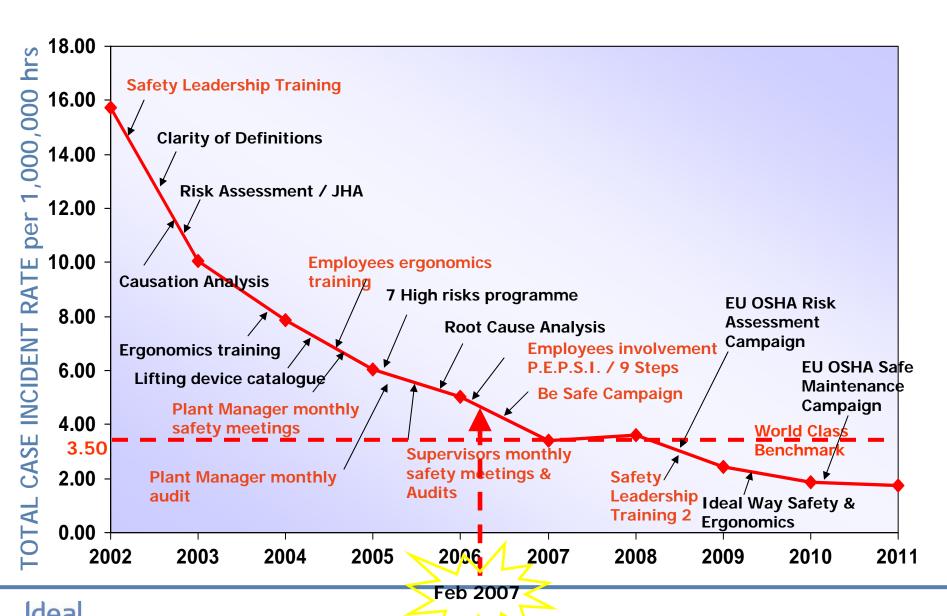
- HS&E in CEO Monthly Leadership Call
- HS&E integrated in AOP processes
- Quarterly meetings with Management VPs
- Monthly meetings & Audits with Site Leadership
- □ Effective HS&E communications at all levels
 - ✓ Half yearly letters
 - ✓ Skip level meetings
- 24 hrs Accident Reporting to CEO
- Accident Review with VP Operation, Operation Director, Plant Manager & HS&E
- □ Track Leading Indicators (& Trailing Indicators)
- Rewards & Recognitions







SAFETY IMPROVEMENT & KEY ACTIONS









Safety Campaign I work safely because...



I need to take care of my family



I love my pet



Team Work



Safety Posters

















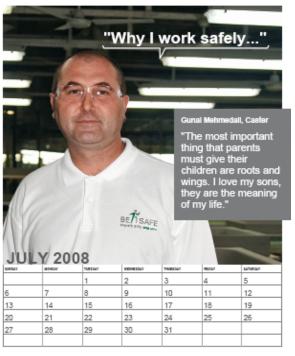






Safety Calendar























SAFETY IMPROVEMENT & KEY ACTIONS



