

Special warning:

The deadline for submission of offers has been changed. The new deadline is 08/08/2018. Corrigendum of the contract notice will be published on the website as soon as published in the Official Journal.

In addition, please pay special attention to the answers below to FAQs n°3, 6, 9 and 10 for other small corrections in the forms or text of the tender specifications.

FAQ	Questions	Answers
1	Technical Capacity - CVs. We understand tenderers should submit at least 1 CV per profile and there is no maximum number of CVs per profile. Please confirm that our understanding is correct	Yes, your understanding is correct but a reasonable number of CVs is recommended
2	Technical Capacity - PARFS - Lot 2. A tenderer may submit up to 6 PARFS. In case its proposal includes one subcontractor, the subcontractor should submit 2 additional PARFS, which should relate to the tasks to subcontract. We understand that, in this case, the minimum requirements for the PARFS will be evaluated considering the 8 PARFS. As an example, for lot 2, the PARF for CRM can be provided by the subcontractor. Please confirm that our understanding is correct	We confirm that the evaluation will be done with all the PARFS: the main contractor ones (up to 6 in the lot 2) and the subcontractors' ones (2)
3	The links provided in Annex III/IV do not work. Could you kindly provide updated links for those forms?	The document has been updated and you will find the correct links on our website
4	In case we present an offer for a single lot, we understand that parts A1 and A2 can be presented in one original in a single sealed envelope A within the inner envelope. Please confirm that our understanding is correct	You can present the part A1 and A2 jointly in one single "A" envelope as long as all documents are in
5	Is there a minimum/maximum number of CVs for the proposed team?	There is a minimum of 1 but no maximum. Please see also our FAQ n° 1 on the website, same place as the call for tender under procurement section

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FAQ	Questions	Answers
6	Annex IB – Checklist. Does it include a typo when claiming “You have confirmed your participation with Annex XXII by email”, and instead of Annex XXII it should be Annex XXIV- Confirmation of participation?	Indeed, there is a typo and you should read Annex XXIV. We will correct now the checklist on the website
7	Annex V - Administrative form in case of a Consortium. Is it to be completed by each partner, by the leader or by the consortium as a whole? Then, what should be included in gap “Name of company or trade name, where applicable”?	Usually this is the leader completing this form, with its name
8	Technical and professional capacity - CVs. Could we send anonymous CVs or is it compulsory to provide the name of the proposed candidates?	CVs can be anonymous as long as you can guarantee that, if awarded, you will maintain the same team as the one presented through those CVs.
9	Technical offer - Lot 2 - Award 1 - Quality of service, project management and quality assurance. Section 4.2.1 of the Tender Specifications addresses 10 (7+3) contents to cover for lot 2. The 10 contents individually correspond to the 9 evaluation sub-criteria established for lot 2 in section 5.2.2, except one: "a description of the transition phases when starting and ending the contract in case of a change of contractor". We understand this is a mistake in section 4.2.1 and we should not include this content in Award 1 of our Technical Proposal, as it will not be evaluated. Please confirm that our understanding is correct.	Your understanding is correct. Therefore, under the section 4.2.1, p 25 of the tender specifications, the fifth bullet point " a description of the transition phases when starting and ending the contract in case of a change of contractor " shall be ignored.
10	In order to prepare the scenario for lot 4/OSHWIKI, we would like to have access to several statistics detailing Traffic analytics: Traffic sources, Destinations Urls, ... Could it be possible to have a copy of our last report? Or a guest access to MATAMO or google analytics? These data will be very helpful to enable a scenario with more details.	Please find example of OSHWiki statistics in June (attached to this FAQs document)
11	In the Annex XII, column D 'Price per person-day' of the table named Scenario 7. Usability services for OSHWiki (Lot 4) appears the same value as in the table above, instead of 'Single Price'. Is that correct?	It is correct

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FAQ	Questions	Answers
12	In the Annex XII, lot 4, we are not sure about what the row 41 means. TOTAL 2B = 25 % of TOTAL 2.	A weighting is applied on the scenario
13	In the Annex XII, lot 4, Grand TOTAL should be maximum 80.000 € per year including the 2 tables value?	No. The total 1 only (yearly estimates) should sum 80,000 maximum.

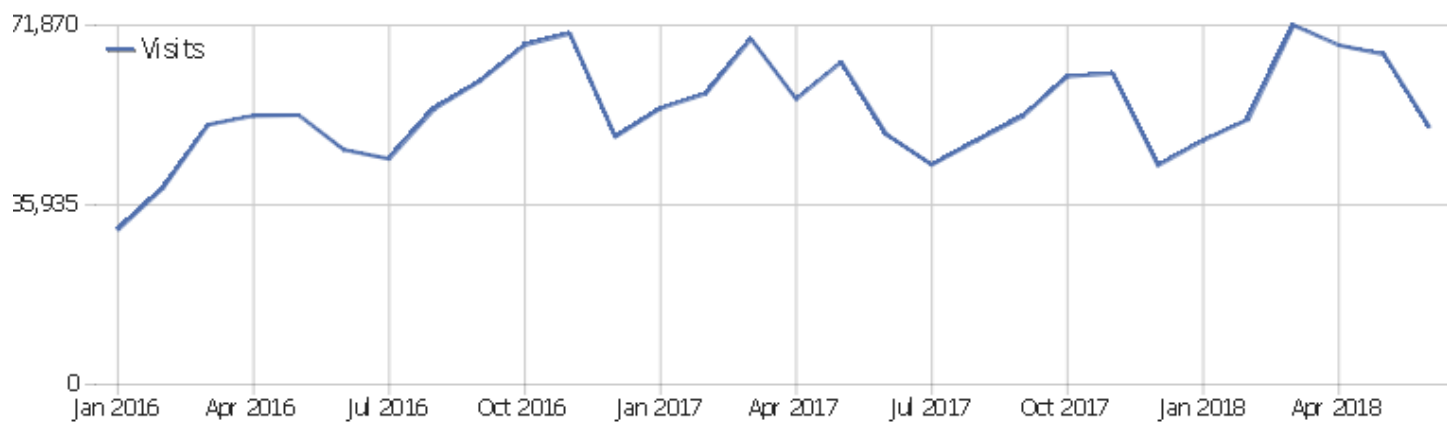


OSHWiki

Date range: June 2018







Oshwiki

Visits Summary



Name	Value
Unique visitors	44,648
Visits	51,508
Actions	78,766
Maximum actions in one visit	389
Actions per Visit	2
Avg. Visit Duration (in seconds)	00:02:53
Bounce Rate	84%
























Device type

Device type	Visits	Actions	Actions per Visit	Avg. Time on Website	Bounce Rate	Revenue
 Desktop	38,303	61,988	2	00:03:30	83%	0 €
 Smartphone	10,995	13,753	1	00:01:04	86%	0 €
 Tablet	1,337	1,889	1	00:01:15	83%	0 €
 Phablet	740	954	1	00:01:02	88%	0 €
Unknown	127	175	1	00:01:31	77%	0 €
 Portable media player	3	4	1	00:00:34	67%	0 €
 Tv	3	3	1	00:00:00	100%	0 €

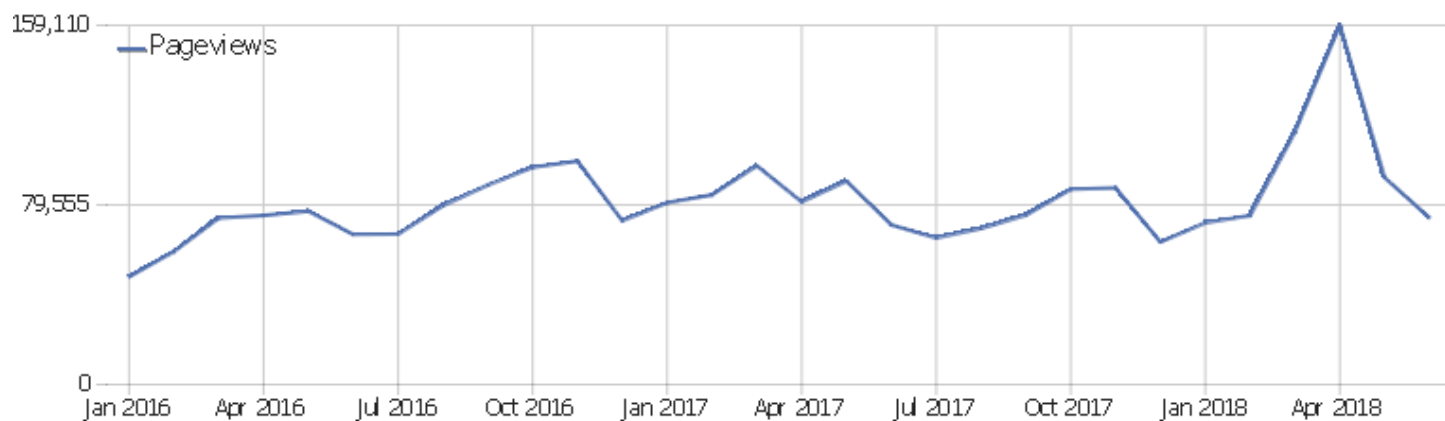
Browser engines

Browser engine	Visits	Actions	Actions per Visit	Avg. Time on Website	Bounce Rate	Conversion Rate
Blink (Chrome, Opera)	34,757	48,261	1	00:01:08	85%	0%
WebKit (Safari, Chrome)	5,438	6,855	1	00:00:54	87%	0%
Trident (IE)	5,231	9,861	2	00:02:09	79%	0%
Gecko (Firefox)	3,743	10,151	3	00:23:51	79%	0%
Edge	2,271	3,530	2	00:01:29	82%	0%
Unknown	67	107	2	00:03:55	73%	0%
KHTML (Konqueror)	1	1	1	00:00:00	100%	0%

Country

Country	Visits	Actions	Actions per Visit	Avg. Time on Website	Bounce Rate	Revenue
 India	5,690	7,615	1	00:01:02	85%	0 €
 Colombia	4,847	5,523	1	00:00:47	91%	0 €
 United States	4,647	6,998	2	00:01:37	88%	0 €
 United Kingdom	3,461	5,553	2	00:01:17	82%	0 €
 Malaysia	2,251	2,977	1	00:01:18	85%	0 €
 Philippines	1,856	2,372	1	00:01:04	85%	0 €
 Australia	1,554	1,911	1	00:00:46	88%	0 €
 Canada	1,281	1,652	1	00:00:44	87%	0 €
 Peru	1,055	1,241	1	00:00:57	89%	0 €
 South Africa	1,027	1,440	1	00:01:24	83%	0 €
 Mexico	1,024	1,237	1	00:00:43	89%	0 €
 Spain	972	1,732	2	00:01:30	74%	0 €
 Nigeria	947	1,214	1	00:01:18	86%	0 €
 Italy	936	2,028	2	00:02:13	68%	0 €
 Germany	914	3,863	4	00:48:13	70%	0 €
 United Arab Emirates	677	931	1	00:00:36	89%	0 €
 Netherlands	611	1,051	2	00:01:22	74%	0 €
 France	609	3,110	5	01:10:18	73%	0 €
 Portugal	556	1,076	2	00:01:51	67%	0 €
 Singapore	543	733	1	00:01:04	85%	0 €
 Ecuador	536	680	1	00:01:01	87%	0 €
 Kenya	529	704	1	00:01:28	85%	0 €
 Hungary	505	828	2	00:01:20	86%	0 €
Others	14,480	22,297	2	00:01:24	81%	0 €

Actions - Main metrics



Name	Value
Pageviews	73,822
Unique Pageviews	59,857
Downloads	2,573
Unique Downloads	1,967
Outlinks	1,243
Unique Outlinks	1,108
Searches	1,128
Unique Keywords	775
Avg. generation time	1.42s

Page URLs

Page URL	Pageviews	Unique Pageviews	Avg. time on page	Bounce Rate	Exit rate	Avg. generation time
/wiki/ - Others	20,398	16,871	00:01:03	79%	72%	1.41s
/wiki/Aspectos_generales_de_seguridad_y_salud_en_el_tra	9,814	8,926	00:00:41	92%	100%	1.15s
/wiki/Job_satisfaction:_theories_and_definitions	3,821	3,252	00:01:03	84%	98%	1.62s
/wiki/Lifting_operations_and_lifting_equipment	2,961	2,693	00:00:39	91%	98%	1.02s
/wiki/Protective_helmets_-_requirements_and_selection	1,735	1,516	00:00:45	87%	98%	1.1s
/wiki/Carcinogenic,_mutagenic,_reprotoxic_(CMR)_substan	1,500	1,323	00:00:45	84%	90%	1.58s
/wiki/Accidents_and_incidents	1,551	1,308	00:00:54	77%	89%	1.79s
/wiki/Prevention_and_control_strategies	1,323	1,192	00:00:50	85%	91%	1.28s
/wiki/Main_Page	1,223	929	00:00:42	53%	56%	0.72s
/wiki/Occupational_safety_and_health_risk_assessment_me	1,094	925	00:01:09	79%	85%	2.26s
/wiki/Hierarchy_of_prevention_and_control_measures	877	795	00:00:55	85%	90%	0.83s
/wiki/Engineering_controls	832	774	00:00:36	93%	97%	0.95s
/wiki/Dangerous_substances_(chemical_and_biological)	895	733	00:01:04	71%	74%	0.88s
/wiki/Prevention_of_fires_and_explosions	800	681	00:01:07	83%	94%	2.41s
/wiki/Emergency_drills_and_exercises	703	651	00:00:33	92%	97%	1.05s
/wiki/Key_performance_indicators	626	582	00:00:33	91%	95%	1.11s
/wiki/Accident_investigation_techniques	587	529	00:00:46	86%	95%	1.18s
/wiki/Occupational_exposure_limit_values	583	517	00:00:47	84%	85%	1.58s
/wiki/Basic_rules_when_conducting_maintenance_work	570	516	00:00:46	89%	97%	3.05s
/wiki/Occupational_exposure_to_epoxy_resins	533	488	00:00:34	90%	97%	2.2s
/wiki/Work-related_stress:_Nature_and_management	568	472	00:01:22	73%	79%	3.71s
/wiki/Dangerous_substances_and_vulnerable_groups	521	435	00:01:06	81%	96%	1.24s
/wiki/What_are_occupational_safety_and_health_managemen	476	421	00:00:49	84%	92%	2.97s
Others	19,831	13,328	00:05:00	82%	84%	1.48s

Downloads

Download URL	Unique Downloads	Downloads
oshwiki.eu/ - Others	537	674
oshwiki.eu/wiki/File:Jobsatisfaction1.png	118	183
oshwiki.eu/wiki/File:ERO-10-06-b.fig1.jpg	107	125
oshwiki.eu/wiki/File:ERO-10-06-b.fig2.jpg	60	70
oshwiki.eu/wiki/File:Jobsatisfaction3.png	55	67
oshwiki.eu/images/6/62/ERO-10-06-b.fig1.jpg	52	61
oshwiki.eu/wiki/File:ERO-10-06-b-4.tab1.jpg	40	53
oshwiki.eu/wiki/File:Figure1_Construction_of_an_industr	40	62
oshwiki.eu/wiki/File:Jobsatisfaction2.png	36	53
oshwiki.eu/images/a/a9/Jobsatisfaction1.png	31	62
oshwiki.eu/images/b/b7/ERO-10-06-b.fig2.jpg	29	34
oshwiki.eu/wiki/File:ERO-10-06-a-8.fig1.jpg	28	41
oshwiki.eu/wiki/File:ERO-10-06-a-8.tab2.jpg	26	38
oshwiki.eu/wiki/File:Table1_Hierarchy_of_Controls.jpg	26	36
oshwiki.eu/images/4/4e/Jobsatisfaction3.png	16	21
oshwiki.eu/wiki/File:ERO-10-06-a-8-tab1.jpg	15	21
oshwiki.eu/wiki/File:ERO-10-06-c-11b.fig2.jpg	15	17
oshwiki.eu/wiki/File:Figure_1_maintenance.jpg	14	21
oshwiki.eu/images/a/a4/ERO-10-06-a-8.tab2.jpg	13	26
oshwiki.eu/wiki/File:ERO-10-06-b.fig5.jpg	13	15
oshwiki.eu/wiki/File:ERO_10_06c_11b_Table2.pdf	13	16
oshwiki.eu/images/2/2c/ERO-10-06-a-8.fig1.jpg	12	18
oshwiki.eu/images/e/eb/Jobsatisfaction2.png	12	25
Others	659	834

Referrer Type

Referrer Type	Visits	Actions	Actions per Visit	Avg. Time on Website	Bounce Rate	Revenue
Search Engines	41,863	53,907	1	00:00:57	87%	0 €
Direct Entry	5,904	12,572	2	00:02:48	71%	0 €
Websites	3,737	12,283	3	00:24:46	63%	0 €
Campaigns	4	4	1	00:00:00	100%	0 €

All Referrers

Referrer	Visits	Actions	Actions per Visit	Avg. Time on Website	Bounce Rate	Conversion Rate
Keyword not defined	41,134	52,885	1	00:00:56	88%	0%
osha.europa.eu	2,409	5,797	2	00:02:34	59%	0%
int.search.myway.com	258	386	2	00:01:27	82%	0%
healthy-workplaces.eu	138	337	2	00:01:53	65%	0%
translate.googleusercontent.com	106	246	2	00:02:06	64%	0%
localhost	79	4,294	54	17:47:10	4%	0%
m.facebook.com	54	81	2	00:03:37	76%	0%
l.facebook.com	53	101	2	00:02:38	72%	0%
hse.akzonobel.com	52	91	2	00:01:51	77%	0%
oiraproject.eu	27	93	3	00:04:08	56%	0%
www.coursera.org	26	28	1	00:00:13	96%	0%
www.insht.es	24	37	2	00:00:12	71%	0%
www.inail.it	23	23	1	00:00:00	100%	0%
job satisfaction	21	22	1	00:00:08	95%	0%
www.info.com	18	18	1	00:00:00	100%	0%
mail.google.com	13	13	1	00:00:00	100%	0%
www.plagium.com	13	14	1	00:00:02	92%	0%
amazon	12	13	1	00:00:08	92%	0%
search.mysearch.com	12	13	1	00:00:26	92%	0%
www.facebook.com	12	23	2	00:02:47	75%	0%
en.wikipedia.org	11	26	2	00:06:44	55%	0%
www.osha.gov	10	12	1	00:00:43	90%	0%
engineering drill exercises	8	8	1	00:00:00	100%	0%
Others	1,091	1,633	2	00:01:11	80%	0%