

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:281153-2018:TEXT:EN:HTML>

**Spain-Bilbao: ICT and Web Services
2018/S 124-281153**

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

European Agency for Safety and Health at Work
Santiago de Compostela 12, 5°
Bilbao
48003
Spain
Telephone: +34 944358400
E-mail: cft0060@osha.europa.eu
Fax: +34 944358401
NUTS code: ES213

Internet address(es):

Main address: <http://osha.europa.eu>
Address of the buyer profile: <https://osha.europa.eu/en/about-eu-osha/procurement>

I.2) Information about joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://osha.europa.eu/en/about-eu-osha/procurement>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Other activity: Safety and Health at Work

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

ICT and Web Services
Reference number: EUOSHA/2018/OP/F/SE/0060

II.1.2) Main CPV code

72000000

II.1.3) Type of contract

Services

II.1.4) **Short description:**

Within the framework of its 2014-2020 strategy, EU-OSHA has engaged in the development of a number of websites and web applications and it will continue in the future within the new strategy. Moreover, EU-OSHA will continue to update and improve its existing websites and web applications. The objective of this call for tender is to support EU-OSHA within this process by providing maintenance developments, hosting and usability services.

II.1.5) **Estimated total value**

Value excluding VAT: 2 270 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 3

The contracting authority reserves the right to award contracts combining the following lots or groups of lots: Tenderers who wish to submit a tender for Lot 4 will not be able to submit a tender for Lot 1 and Lot 2.

II.2) **Description**

II.2.1) **Title:**

Maintenance Plone applications and OSHWiki
Lot No: 1

II.2.2) **Additional CPV code(s)**

72100000

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

Tenderers premises

II.2.4) **Description of the procurement:**

The contractor will provide maintenance services and technical support for EU-OSHA's plone environments and its wiki.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 500 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: yes

Description of renewals:

See section 3.5 of technical specifications

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

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- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Development and maintenance of Microsoft applications
Lot No: 2
- II.2.2) **Additional CPV code(s)**
72000000
- II.2.3) **Place of performance**
NUTS code: 00
Main site or place of performance:
Tenderer premises
- II.2.4) **Description of the procurement:**
This lot is intended to cover the development, maintenance and induction of ICT applications using Microsoft technologies.
- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
Value excluding VAT: 400 000.00 EUR
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48
This contract is subject to renewal: yes
Description of renewals:
See section 3.5 of technical specifications
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: no
- II.2.12) **Information about electronic catalogues**
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Hosting Services
Lot No: 3
- II.2.2) **Additional CPV code(s)**
72000000
- II.2.3) **Place of performance**
NUTS code: 00
Main site or place of performance:
Tenderer premises
- II.2.4) **Description of the procurement:**

The selected contractor should provide hosting services (including staging and production sites) for the Agency hosted websites and web applications. Other websites and web applications could be added or removed during the validity of the Contract.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 1 050 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 84

This contract is subject to renewal: yes

Description of renewals:

See section 3.5 of technical specifications

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Usability Services

Lot No: 4

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

Tenderer premises

II.2.4) **Description of the procurement:**

The aim of this lot is to ensure that all online and ICT products and services developed or adapted by or for EU-OSHA are designed and developed considering users' needs and according to the highest market usability standards

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 320 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

See section 3.5 of technical specifications

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section III: Legal, economic, financial and technical information

III.1) **Conditions for participation**

III.1.1) **Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

See section 5.2.6 of the tender specifications

III.1.2) **Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3) **Technical and professional ability**

Selection criteria as stated in the procurement documents

III.1.5) **Information about reserved contracts**

III.2) **Conditions related to the contract**

III.2.1) **Information about a particular profession**

III.2.2) **Contract performance conditions:**

III.2.3) **Information about staff responsible for the performance of the contract**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 2

In the case of framework agreements, provide justification for any duration exceeding 4 years: See the different options in section 3.5 of tender specifications

IV.1.4) **Information about reduction of the number of solutions or tenders during negotiation or dialogue**

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2013/S 224-388991](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 03/08/2018

Local time: 23:45

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4) Languages in which tenders or requests to participate may be submitted:

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: 03/09/2018

Local time: 15:00

Place:

EU-OSHA premises

Information about authorised persons and opening procedure:

See section 5.1 of tender specifications and section 7 of the invitation to tender

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about electronic workflows

Electronic ordering will be used

VI.3) Additional information:

VI.4) Procedures for review

VI.4.1) Review body

European Commission DG Employment, Social affairs and inclusion

rue de la Loi 200

Brussels

1049

Belgium

Telephone: +32 22991111

Fax: +32 22988551

Internet address: <http://ec.europa.eu>

VI.4.2) Body responsible for mediation procedures

European Ombudsman

1 avenue du Président Robert Schuman — PO Box 403

Strasbourg

67001

France

Telephone: +33 388172313

E-mail: euro-ombudsman@europarl.europa.eu

Fax: +33 388179062

Internet address: <http://www.ombudsman.europa.eu>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

Referral shall be made to the European commission within 15 days of the day on which the party concerned first became aware of the act in question. The Commission shall take a decision within 1 month. If no decision has been taken within this period, the case shall be deemed to have been dismissed.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

25/06/2018