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**Spain-Bilbao: Provision of interim staff services
2017/S 073-138609**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
European Agency for Safety and Health at Work (EU-OSHA)
G48853451
Santiago de Compostela, 12, 5th floor
Bilbao (Biscay)
48003
Spain
Telephone: +34 944358331
E-mail: hr-procurement-2016@osha.europa.eu
Fax: +34 944358401
NUTS code: ES213
Internet address(es):
Main address: <http://osha.europa.eu>
Address of the buyer profile: <https://osha.europa.eu/en/about-eu-osha/procurement>
- I.2) **Joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Other activity: Occupational safety and health.

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of interim staff services.
Reference number: EUOSHA/2016/OP/F/SE/0024.
- II.1.2) **Main CPV code**
79621000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
The objective of the call for tender launched was to award a framework contract for the provision of interim staff services.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 680 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: ES213

NUTS code: BE100

Main site or place of performance:

EU-OSHA premises.

II.2.4) **Description of the procurement:**

EU-OSHA may require interim staff services to replace staff absent for sickness or other reasons, as well as to cope with peak periods which require additional workforce for a fixed period of time.

II.2.5) **Award criteria**

Quality criterion - Name: Proposed procedure to respond in a professional and timely manner to any type of request for the provision of interim staff services / Weighting: 7.5 %

Quality criterion - Name: Searching methods and means to establish a sufficient pool of candidates (e.g. existing pool of candidates, advertisement in newspapers, Internet and other means, etc.) / Weighting: 10 %

Quality criterion - Name: Tools and methods ensuring that the proposed candidates match the requested profiles and have the required skills, experience and competence for the job (e.g. assessment of CVs, etc.) / Weighting: 7.5 %

Quality criterion - Name: Sample of 4 CVs for the job profiles listed under Section 2.1 of tender specifications (personal data do not have to be revealed) / Weighting: 5 %

Quality criterion - Name: Flexibility of the administrative formalities relative to entry into service, replacement and exit of interim staff, bearing in mind that interim staff are to be made available in a timely manner / Weighting: 5 %

Quality criterion - Name: Team organisation to ensure maximum efficiency and quality in the performance of the services / Weighting: 5 %

Quality criterion - Name: Customer service policy including methodology to ensure continuity of the service and proper performance during peak loads, availability during out-of-office hours, etc. / Weighting: 5 %

Quality criterion - Name: Proposed monitoring/reporting system for expiring of contracts / Weighting: 5 %

Price - Weighting: 50

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 246-448986](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: EUOSHA/2016/OP/F/SE/0024 (EUOSHA/2017/0024/L0)

Title:

Provision of interim staff services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

20/03/2017

V.2.2) **Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Adecco T.T. Sociedad Anónima, Empresa de Trabajo Temporal

A80903180

Camino Cerro de los Gamos, 3

Pozuelo de Alarcón (Madrid)

28224

Spain

NUTS code: ES300

Internet address:www.adecco.es

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 680 000.00 EUR

Total value of the contract/lot: 680 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

European Commission, DG Employment, Social Affairs and Inclusion
rue de la Loi 200
Brussels
1049
Belgium
Telephone: +32 22991111
Fax: +32 22988551
Internet address:<http://ec.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman
1 avenue du Président Robert Schuman, PO Box 403
Strasbourg
67001
France
Telephone: +33 388172313
E-mail: euro-ombudsman@europarl.europa.eu
Fax: +33 388179062
Internet address:<http://www.ombudsman.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Review body: referral shall be made to the European Commission within 15 days of the day on which the party concerned first became aware of the act in question. The Commission shall take a decision within 1 month. If no decision has been taken within this period, the case shall be deemed to have been dismissed.

European Ombudsman: complaints for maladministration must be submitted within 2 years after becoming aware of the facts on which the complaint is based.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

03/04/2017