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**Spain-Bilbao: ICT and Web services
2018/S 248-572135**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

European Agency for Safety and Health at Work
Santiago de Compostela 12, 5°
Bilbao
48003
Spain

Telephone: +34 944358400

E-mail: cft0060@osha.europa.eu

Fax: +34 944358401

NUTS code: ES213

Internet address(es):

Main address: <http://osha.europa.eu>

Address of the buyer profile: <https://osha.europa.eu/en/about-eu-osha/procurement>

I.2) Information about joint procurement

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Other activity: Safety and Health at Work

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

ICT and Web services
Reference number: EUOSHA/2018/OP/F/SE/0060

II.1.2) Main CPV code

72000000

II.1.3) Type of contract

Services

II.1.4) Short description:

Within the framework of its 2014-2020 strategy, EU-OSHA has engaged in the development of a number of websites and web applications and it will continue in the future within the new strategy.

Moreover, EU-OSHA will continue to update and improve its existing websites and web applications. The objective of this call for tender is to support EU-OSHA within this process by providing maintenance developments, hosting and usability services.

II.1.6) Information about lots

This contract is divided into lots: yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 320 000.00 EUR

II.2) Description

II.2.1) Title:

Usability services

Lot No: 4

II.2.2) Additional CPV code(s)

72000000

II.2.3) Place of performance

NUTS code: 00

Main site or place of performance:

Tenderer premises

II.2.4) Description of the procurement:

The aim of this lot is to ensure that all online and ICT products and services developed or adapted by or for EU-OSHA are designed and developed considering users' needs and according to the highest market usability standards

II.2.5) Award criteria

Quality criterion - Name: Quality of service, project management and quality assurance / Weighting: 40

Quality criterion - Name: Service Level Agreement / Weighting: 20

Quality criterion - Name: Scenario 7 / Weighting: 40

Price - Weighting: 40

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 124-281153](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: EUOSHA/2018/0060/L4

Lot No: 4

Title:

Usability services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

04/12/2018

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

KingEClient

ES B62338991

Calle Velazquez, 100

Madrid

28006

Spain

E-mail: info@kingeclient.com

NUTS code: ES30

Internet address: www.kingeclient.com

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 320 000.00 EUR

Total value of the contract/lot: 320 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

European Commission DG Employment, Social Affairs & Inclusion

Rue de la Loi 200

Brussels

1049

Belgium
Telephone: +32 22991111
Fax: +32 22988551
Internet address: <http://ec.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman
1, avenue du Président Robert Schuman - PO Box 403
Strasbourg
67001
France
Telephone: +33 388172313
E-mail: euro-ombudsman@europarl.europa.eu
Fax: +33 388179062
Internet address: <http://www.ombudsman.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:
Referral shall be made to the European Commission within 15 days of the day on which the party concerned first became aware of the act in question. The Commission shall take a decision within 1 month. If no decision has been taken within this period, the case shall be deemed to have been dismissed.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**
19/12/2018