

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:511775-2018:TEXT:EN:HTML>

**Spain-Bilbao: ICT and Web Services  
2018/S 224-511775**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

European Agency for Safety and Health at Work  
Santiago de Compostela 12, 5°  
Bilbao  
48003  
Spain

Telephone: +34 944358400

E-mail: [cft0060@osha.europa.eu](mailto:cft0060@osha.europa.eu)

Fax: +34 944358401

NUTS code: ES213

**Internet address(es):**

Main address: <http://osha.europa.eu>

Address of the buyer profile: <https://osha.europa.eu/en/about-eu-osha/procurement>

**I.2) Information about joint procurement**

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Other activity: Safety and health at work

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

ICT and Web Services  
Reference number: EUOSHA/2018/OP/F/SE/0060

**II.1.2) Main CPV code**

72000000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

Within the framework of its 2014-2020 strategy, EU-OSHA has engaged in the development of a number of websites and web applications and it will continue in the future within the new strategy.

Moreover, EU-OSHA will continue to update and improve its existing websites and web applications. The objective of this call for tender is to support EU-OSHA within this process by providing maintenance developments, hosting and usability services.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 400 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

Development and Maintenance of Microsoft Applications

Lot No: 2

II.2.2) **Additional CPV code(s)**

72000000

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

Tenderer premises

II.2.4) **Description of the procurement:**

This lot is intended to cover the development, maintenance and induction of ICT applications using Microsoft technologies.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of service, project management and quality assurance / Weighting: 40

Quality criterion - Name: Quality of service level agreement / Weighting: 20

Quality criterion - Name: Scenario 1 / Weighting: 12

Quality criterion - Name: Scenario 4 / Weighting: 12

Quality criterion - Name: Scenario 5 / Weighting: 16

Quality criterion - Name: Total quality / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 124-281153](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** EUOSHA/2018/0060/L2

**Lot No:** 2

**Title:**

Development and Maintenance of Microsoft Applications

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

17/10/2018

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Bilbomatica S.A.

ES A48270227

Ed. Miribilla, C/ Santiago de Compostela, 12 4ºA

Bilbao

48003

Spain

NUTS code: ES213

Internet address: [www.bilbomatica.es](http://www.bilbomatica.es)

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 400 000.00 EUR

Total value of the contract/lot: 400 000.00 EUR

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 28 %

**Section VI: Complementary information**

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

European Commission DG Employment, Social Affairs and Inclusion  
Rue de la Loi 200  
Brussels  
1049  
Belgium  
Telephone: +32 22991111  
Fax: +32 22988551  
Internet address: <http://ec.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman  
1 avenue du Président Robert Schuman — PO Box 403  
Strasbourg  
67001  
France  
Telephone: +33 388172313  
E-mail: [euro-ombudsman@europarl.europa.eu](mailto:euro-ombudsman@europarl.europa.eu)  
Fax: +33 388179062  
Internet address: <http://www.ombudsman.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Referral shall be made to the European Commission within 15 days of the day on which the party concerned first became aware of the act in question. The Commission shall take a decision within 1 month. If no decision has been taken within this period, the case shall be deemed to have been dismissed.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

14/11/2018