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**Spain-Bilbao: Provision of ICT and Web services
2016/S 207-374151**

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

European Agency for Safety and Health at Work
Santiago de Compostela, 12, 5°
Bilbao (Biscay)
48003
Spain
Telephone: +34 944358400
E-mail: cft004@osha.europa.eu
Fax: +34 944358401
NUTS code: ES213

Internet address(es):

Main address: <http://osha.europa.eu>

I.2) Joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://osha.europa.eu/en/about-eu-osha/procurement>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Other activity: Safety and health at work.

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of ICT and Web services.
Reference number: EUOSHA/2016/OP/F/SE/0004.

II.1.2) Main CPV code

72000000

II.1.3) Type of contract

Services

II.1.4) Short description:

The objective of this call for tender is to support EU-OSHA in the help desk service given to its end users and in the maintenance and the development of its websites and applications.

II.1.5) **Estimated total value**

Value excluding VAT: 5 200 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 2

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Tenderers may submit an offer for 1 or more lots. However, tenderers who wish to submit an offer for lot 2 will not be able to present an offer for lot 3 and conversely.

II.2) **Description**

II.2.1) **Title:**

ICT help desk

Lot No: 1

II.2.2) **Additional CPV code(s)**

72600000

II.2.3) **Place of performance**

NUTS code: ES213

Main site or place of performance:

EU-OSHA premises.

II.2.4) **Description of the procurement:**

EU-OSHA needs a day-to-day ICT help desk service but may also require an additional temporary ICT help desk service linked to specific events.

II.2.5) **Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) **Estimated value**

Value excluding VAT: 200 000.00 EUR

II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The framework contract will be concluded for an initial period of 1 year from the date it is signed by EU-OSHA and may be renewed up to 3 times. Unless terminated by either party by registered letter not later than 2 months before it expires, the contract may be extended automatically for 3 successive periods of 1 year. No further automatic extension will be possible.

II.2.10) **Information about variants**

Variants will be accepted: no

II.2.11) **Information about options**

Options: no

II.2.12) **Information about electronic catalogues**

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

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- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Project management support (PMS) and consultancy
Lot No: 2
- II.2.2) **Additional CPV code(s)**
72000000
- II.2.3) **Place of performance**
NUTS code: 00
Main site or place of performance:
Contractor's and EU-OSHA premises.
- II.2.4) **Description of the procurement:**
Strategic consultancy and project management support services to help EU-OSHA in designing, developing and managing Web and ICT products to be developed or to be maintained throughout the time-frame of the contract.
- II.2.5) **Award criteria**
Price is not the only award criterion and all criteria are stated only in the procurement documents
- II.2.6) **Estimated value**
Value excluding VAT: 2 200 000.00 EUR
- II.2.7) **Duration of the contract, framework agreement or dynamic purchasing system**
Duration in months: 48
This contract is subject to renewal: yes
Description of renewals:
The framework contract will be concluded for an initial period of 1 year from the date it is signed by EU-OSHA and may be renewed up to 3 times. Unless terminated by either party by registered letter not later than 2 months before it expires, the contract may be extended automatically for 3 successive periods of 1 year. No further automatic extension will be possible.
- II.2.10) **Information about variants**
Variants will be accepted: no
- II.2.11) **Information about options**
Options: no
- II.2.12) **Information about electronic catalogues**
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**
Development and maintenance of present and future Web and ICT applications
Lot No: 3
- II.2.2) **Additional CPV code(s)**
72000000
- II.2.3) **Place of performance**
NUTS code: 00

Main site or place of performance:
Contractor's/EU-OSHA premises.

II.2.4) Description of the procurement:

The scope of this lot is:

- the development and the maintenance of EU-OSHA existing websites and applications (except the ones using Plone or Microsoft technologies),
- the development of new websites and applications (except the ones using Plone or Microsoft technologies).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: 2 800 000.00 EUR

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

The framework contract will be concluded for an initial period of 1 year from the date it is signed by EU-OSHA and may be renewed up to 3 times. Unless terminated by either party by registered letter not later than 2 months before it expires, the contract may be extended automatically for 3 successive periods of 1 year. No further automatic extension will be possible.

II.2.10) Information about variants

Variants will be accepted: no

II.2.11) Information about options

Options: no

II.2.12) Information about electronic catalogues

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The conditions are stated in the procurement documents under Section 4.1.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.5) Information about reserved contracts

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

III.2.2) Contract performance conditions:

III.2.3) Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.1.6) Information about electronic auction

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

IV.2.2) Time limit for receipt of tenders or requests to participate

Date: 02/12/2016

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4) Languages in which tenders or requests to participate may be submitted:

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date: 09/12/2016

Local time: 11:00

Place:

EU-OSHA premises.

Information about authorised persons and opening procedure:

A maximum of 1 representative per tender can attend the opening of tenders. For organisational and security reasons, the tenderer must provide the full name and ID or passport number of the representatives at least 3 working days in advance to: cft004@osha.europa.eu

Failing that, EU-OSHA reserves the right to refuse access to its premises.

Section VI: Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: no

VI.2) Information about electronic workflows

VI.3) Additional information:

VI.4) Procedures for review

VI.4.1) Review body

European Commission

rue de la Loi 200

Brussels

1049
Belgium
Telephone: +32 22991111
Fax: +32 22988551
Internet address:<http://ec.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

European Ombudsman
1 avenue du Président Robert Schuman, PO Box 403
Strasbourg
67001
France
Telephone: +33 388172313
E-mail: euro-ombudsman@europarl.europa.eu
Fax: +33 388179062
Internet address:<http://www.ombudsman.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Referral shall be made to the Commission within 15 days of the day on which the party concerned first became aware of the act in question. The Commission shall take a decision within 1 month. If no decision has been taken within this period, the case shall be deemed to have been dismissed.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

14/10/2016