



SME INTRODUCES THE SGM SYSTEM OF THE AUSTRIA SOCIAL ACCIDENT INSURANCE

1. Organisations involved

EAS (Engineering Application Software)

2. Description of the case

2.1. Introduction

EAS (Engineering Application Software) was founded in 1990 and now has 25 employees. Its core business is to develop software and it specialises in projects in the fields of metrology, control engineering and process control systems. EAS is a chartered engineering company for electrical engineering. Its main reason for introducing the AUVA-SGM was to improve the running of the organisation and its processes and to overcome communication problems faced by employees dealing directly with customers at the customers' workplace.

2.2. Aims

The main objective was to introduce the modular OHS management system (SGM) that is especially aimed at SMEs developed by AUVA (see Section 3.3.5 of this report).

2.3. What was done, and how?

- A two-day workshop was held for the SGM Team at EAS. The team consisted of the CEO, the financial officer and three employees. Participants were tasked with formulating guiding principles for the company, to define rules and control criteria.
- The basic idea was to introduce a systematic and integrated safety and health and quality management system.
- The documentation system was completely redesigned. The employees now have a forum to exchange ideas and to improve processes.

2.4. What was achieved?

Company management estimated the cost of the project at EUR 3,000, mainly for external advice and certification. The main costs are in terms of working hours of employees devoted to the project, which the management estimates at 1,000 hours. The main result has been the improvement of the business processes and internal communication.

2.5. Further information

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Web: [http://www.auva.at/mediaDB/MMDB120011_SGM-](http://www.auva.at/mediaDB/MMDB120011_SGM-System%20der%20AUVA%20Regelwerk.pdf)

[System%20der%20AUVA%20Regelwerk.pdf](http://www.auva.at/mediaDB/MMDB120011_SGM-System%20der%20AUVA%20Regelwerk.pdf)

http://www.ots.at/presseaussendung.php?schluessel=OTS_20060919_OTS0242&ch=wirtschaft

3. References, resources:

- http://osha.europa.eu/en/publications/reports/mainstreaming_osh_business