

## PRIVACY STATEMENT / RECORD

### HELPDESK

#### Organisational part of the Agency entrusted with the processing of personal data

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#### Purpose

Access to staff equipment by the ICT Helpdesk.

#### Legal basis

- Regulation (EU) 2019/126 of the European Parliament and of the Council of 16 January 2019 establishing the European Agency for Safety and Health at Work (EU-OSHA).
- Commission Decision No 46/2017 of 10 January 2017 concerning the security of communication and information systems in the EU.

#### Type of data processed

Personal data stored in the staff equipment.

#### Lawfulness of processing

The processing is based on Article 5.1 (a) of [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (hereinafter the Regulation).

#### Data recipients

ICT Helpdesk.

#### The data subject's rights

Data subjects have the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject or, where applicable, the right to object to processing or the right to withdraw consent at any time without affecting the lawfulness of processing based on consent before its withdrawal (Articles 17, 18, 19, 20, 22, 23 and 24 of the Regulation).

Any requests to exercise one of those rights should be directed per email to information(at)osha.europa.eu, mentioning the organisational part of the Agency entrusted with the processing operation as indicated in this privacy statement

and the name of the processing operation, including in the subject the words "data protection".

Data subjects' rights can be restricted only in the cases foreseen in Art 25 of the Regulation.

### Information on the conservation period of data

The data are not kept by ICT Helpdesk.

### Security measures

Confidentiality clause in the contracts.

### Request for information

For any further information regarding the handling of their personal data, data subjects can address their request to EU-OSHA Data Protection Officer at: [dpo\(at\)osha.europa.eu](mailto:dpo(at)osha.europa.eu).

### Recourse to the EDPS

Data subjects are entitled to make recourse to the European Data Protection Supervisor: <http://www.edps.europa.eu>, should they consider that the processing operations do not comply with the Regulation.

### Date when processing starts

The date when the helpdesk service contract came into force.

*Privacy statement last updated: 5/27/2019 1:50:11 PM*