

PRIVACY STATEMENT / RECORD

POST MEETING SATISFACTION SURVEY

Organisational part of the Agency entrusted with the processing of personal data

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Purpose

The purpose of the processing of personal data is to obtain feedback on the Agency's work from the Agency's stakeholders and feed the Agency's performance indicators framework.

Legal basis

Council Regulation (EU) 2019/126 of the European Parliament and of the Council of 16 January 2019 establishing the European Agency for Safety and Health at Work (EU-OSHA), and repealing Council Regulation (EC) No 2062/94.

Type of data processed

The data that will be processed in the context of the survey are:

- Email address
- Country and information regarding the field of occupation/background of the respondents
- Respondents' opinion on the Agency's work as provided in their replies to the survey

The data collected via the survey are immediately anonymised and processed in the form of aggregated data.

DATA PROCESSOR

If the survey is carried out by an external contractor of EU-OSHA, this contractor is then in charge of processing the invitations and the replies to the survey. The contractor may act only under the supervision and upon instructions of the data controller (EU-OSHA).

Lawfulness of processing

The processing is based on Article 5.1 (a),(d) of [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (hereinafter the Regulation).

Data recipients

Agency's staff in charge of the meeting.

The data subject's rights

Data subjects have the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject or, where applicable, the right to object to processing or the right to withdraw consent at any time without affecting the lawfulness of processing based on consent before its withdrawal (Articles 17, 18, 19, 20, 22, 23 and 24 of the Regulation).

Any requests to exercise one of those rights should be directed per email to information@osha.europa.eu, mentioning the organisational part of the Agency entrusted with the processing operation as indicated in this privacy statement and the name of the processing operation, including in the subject the words "data protection".

Data subjects' rights can be restricted only in the cases foreseen in Art 25 of the Regulation.

Data subjects may edit and revise their data before submitting their reply to the survey. Once submitted, the data cannot be changed nor edited.

Information on the conservation period of data

The data obtained through the survey will be stored by EU-OSHA for five years. The data will continue to be available in the form of aggregated results. IP addresses of the respondents will not be stored.

Security measures

EU-OSHA takes appropriate security measures to protect against unauthorised access to or unauthorised alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, including appropriate encryption of communication and physical security measures to guard against unauthorised access to systems where we store personal data.

Request for information

For any further information regarding the handling of their personal data, data subjects can address their request to EU-OSHA Data Protection Officer at: dpo@osha.europa.eu.

Recourse to the EDPS

Data subjects are entitled to make recourse to the European Data Protection Supervisor: <http://www.edps.europa.eu>, should they consider that the processing operations do not comply with the Regulation.

Date when processing starts

Date of launch of the survey.

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