DATA PROTECTION STATEMENT

FEEDBACK REQUESTS TO EU-OSHA'S STAKEHOLDERS

Organisational part of the Agency entrusted with the processing of personal data

Executive Director (information(at)osha.europa.eu)

Purpose

The processing of personal data is necessary for the purpose of obtaining feedback on EU-OSHA’s work and activities from the Agency’s stakeholders. Feedback requests may be made via invitations to reply to on-line surveys or to attend in-depth interviews or focus groups. The data are used to feed the Agency’s performance monitoring framework including external evaluations and performance indicators.

Legal basis


Type of data processed

The data that will be processed in the context of the feedback requests are:

- Email address;
- Phone numbers, if facilitated by the data subjects;
- Country and information regarding the field of occupation/background of the respondents;
- Feedback on EU-OSHA’s work obtained from stakeholders’ consultation in whichever form.

Lawfulness of processing

The processing is based on Article 5.1 (a),(d) of Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (hereinafter the Regulation).
Data recipients

The data collected will be processed, analysed and made available by the contractor to EU-OSHA in the form of aggregated results as part of the deliverables agreed with EU-OSHA (evaluation reports or others). EU-OSHA may disseminate these data to the Agency’s broader stakeholders’ network, use it for accountability purposes and publish them on the Agency’s website and/or social media.

The data subject’s rights

Data subjects have the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject or, where applicable, the right to object to processing or the right to withdraw consent at any time without affecting the lawfulness of processing based on consent before its withdrawal (Articles 17, 18, 19, 20, 22, 23 and 24 of the Regulation).

Any requests to exercise one of those rights should be directed per email to information@osha.europa.eu, mentioning the organisational part of the Agency entrusted with the processing operation as indicated in this privacy statement and the name of the processing operation, including in the subject the words “data protection”.

Data subjects’ rights can be restricted only in the cases foreseen in Art 25 of the Regulation.

Information on the conservation period of data

The data obtained throughout the feedback/evaluation exercises will be stored by the contractor until the finalisation of the contractual obligations with EU-OSHA. Generally, contracts for evaluation and feedback services have a duration of between 3 and 12 months. EU-OSHA will continue to keep the data in the form of aggregated results.

Security measures

EU-OSHA takes appropriate security measures to protect against unauthorised access to or unauthorised alteration, disclosure or destruction of data. These include internal reviews of data collection, storage and processing practices and security measures, including appropriate encryption of communication and physical security measures to guard against unauthorised access to systems where the Agency stores personal data.

Request for information

For any further information regarding the handling of their personal data, data subjects can address their request to EU-OSHA Data Protection Officer at: dpo(at)osha.europa.eu.
Recourse to the EDPS

Data subjects are entitled to make recourse to the European Data Protection Supervisor: [http://www.edps.europa.eu](http://www.edps.europa.eu), should they consider that the processing operations do not comply with the Regulation.

**Date when processing starts**

Date of launch of the feedback request.

*Privacy statement last updated: 5/3/2022 4:47:10 PM*