DATA PROTECTION STATEMENT

EU-OSHA’S 2020 STAKEHOLDERS SURVEY

Organisational part of the Agency entrusted with the processing of personal data
Executive Director (information(at)osha.europa.eu)

Purpose

The processing of personal data is necessary for the purpose of obtaining feedback on EU-OSHA’s work and activities from the Agency’s stakeholders. The data are used to feed the Agency’s performance monitoring framework including external evaluations and performance indicators and for learning and improvement purposes.

The questionnaire includes the following sections:

• General questions: these questions help us gain insight in the type of work that respondents do and their overall feedback on EU-OSHA.

• Activities: these questions cover specific EU-OSHA activities and request respondents’ feedback on those activities they are familiar with.

• Communications through the website: this section seeks to gather feedback on respondents’ opinion and experience on EU-OSHA’s website.

Legal basis


Type of data processed

The data that will be processed are:

• Email address from EU-OSHA’s stakeholders, partners and users;

• Country and information regarding the field of occupation/background of the respondents;

• Feedback on EU-OSHA’s work obtained through the survey

• Cookies (respondents can refuse the usage of cookies by adjusting the privacy setting in their browser. This may limit some of the functionalities of the survey, e.g. storing answers to return to them later.)
Lawfulness of processing

The processing is based on Article 5.1 (a),(d) of Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (hereinafter the Regulation).

Data recipients

This data will be stored by ICF using Voxco’s online platform and not transferred to EU-OSHA. During fieldwork, while the survey is open for responses, survey responses can be linked to individuals but will be completely anonymised before full analysis of the results.

Access to all personal data and information collected in the context of this survey is only granted through UserID/Password to research team members of ICF. No data is transmitted to parties which are outside the recipients mentioned. Neither EU-OSHA, nor ICF will share personal data with third parties for direct marketing purposes.

The data collected will be processed, analysed and made available by the contractor to EU-OSHA in the form of aggregated results as part of the deliverables agreed with EU-OSHA (evaluation reports or others). When analysis will be carried out, this will be done in such a way so as to ensure that respondents are not identifiable.

EU-OSHA may disseminate these data to the Agency’s broader stakeholders’ network, use it for accountability purposes and publish them on the Agency’s website and/or social media.

The data subject’s rights

Participating in the feedback exercise is voluntary.

Data subjects have the right to request access to and rectification or erasure of personal data or restriction of processing concerning the data subject or, where applicable, the right to object to processing or the right to withdraw consent at any time without affecting the lawfulness of processing based on consent before its withdrawal (Articles 17, 18, 19, 20, 22, 23 and 24 of the Regulation).

Additionally, data subjects have the right to data portability which allows to obtain the data that EU-OSHA (or ICF) holds on them and to transfer it from one controller to another. Where technically feasible, EU-OSHA (or ICF) will do this work.

Under certain circumstances, such as if data subjects contest the accuracy of the processed data or if they are not sure if your data is lawfully processed, they may ask EU-OSHA to restrict the data processing. They may also object, on compelling legitimate grounds, to the processing of data relating to them when such processing is not based on your consent.
Data subjects’ rights can be restricted only in the cases foreseen in Art 25 of the Regulation.

If data subjects wish to exercise their rights or wish to submit a query regarding the processing of their personal data, they should contact ICF by using the following e-mail address: EU-OSHA2020surveyatemailicf.com specifying in the title “Stakeholders’ survey 2020 – data protection”. Alternatively, they may contact ICF’s support team at: dataprotection@icf.com.

Data subjects may always submit queries, remarks or complaints relating to the processing of personal data to EU-OSHA’s Data Protection Officer (DPO) by using the following e-mail address: dpoatosha.europa.eu. In case of conflict, complaints can be addressed to the European Data Protection Supervisor (EDPS) using the following e-mail address: edpsatedps.europa.eu.

Information on the conservation period of data

Personal data will remain in ICF’s database (separately from the survey responses on Voxco) until the results of the survey have been completely analysed and usefully exploited – until 3 September 2020 at the latest.

EU-OSHA will continue to keep the data in the form of aggregated results.

Security measures

EU-OSHA takes appropriate security measures to protect against unauthorised access to or unauthorised alteration, disclosure or destruction of data. These include internal reviews of data collection, storage and processing practices and security measures, including appropriate encryption of communication and physical security measures to guard against unauthorised access to systems where the Agency stores personal data.

ICF operates in accordance with its Privacy Policy which can be found here: https://www.icf.com/legal/privacy-statement

The collected personal data and all information related to the above-mentioned consultation will be stored on secured and protected servers of Voxco located in the EU. Voxco implements appropriate technical and organisational measures to ensure a level of security and confidentiality appropriate to the risk. Voxco’s Privacy Policy can be found here: https://www.voxco.com/privacy-policy/
Request for information
For any further information regarding the handling of their personal data, data subjects can address their request to EU-OSHA Data Protection Officer at: dpo(at)osha.europa.eu.

Recourse to the EDPS
Data subjects are entitled to make recourse to the European Data Protection Supervisor: http://www.edps.europa.eu, should they consider that the processing operations do not comply with the Regulation.

Date when processing starts
27 April 2020