DATA PROTECTION STATEMENT

TELEPHONE

Organisational part of the Agency entrusted with the processing of personal data
Head of CPU (information(at)osha.europa.eu)

Purpose
The purpose of the personal data processing is to support EU-OSHA telephone systems operations.

Legal basis
- Commission Decision No 46/2017 of 10 January 2017 concerning the security of communication and information systems in the EU.

Type of data processed
The following data is collected:
- Username
- Business phone number
- Email address
- Record of calls made and received

Lawfulness of processing
The processing is based on Article 5.1 (a) of Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (hereinafter the Regulation).

Data recipients
ICT Administrators for the only purpose of telephone system administration. Telephony system support company may get access to the telephony management, always under supervision of EU-OSHA staff.

The data subject’s rights
Data subjects have the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject or, where applicable, the right to object to processing or the
right to withdraw consent at any time without affecting the lawfulness of processing based on consent before its withdrawal (Articles 17, 18, 19, 20, 22, 23 and 24 of the Regulation).

Any requests to exercise one of those rights should be directed per email to information(at)osha.europa.eu, mentioning the organisational part of the Agency entrusted with the processing operation as indicated in this privacy statement and the name of the processing operation, including in the subject the words “data protection”.

Data subjects’ rights can be restricted only in the cases foreseen in Art 25 of the Regulation.

**Information on the conservation period of data**

Records are kept for a maximum of 180 days.

**Security measures**

Access to Telephony systems is limited to ICT administrators, by means of a dedicated administrator user account.

**Request for information**

For any further information regarding the handling of their personal data, data subjects can address their request to EU-OSHA Data Protection Officer at: dpo(at)osha.europa.eu.

**Recourse to the EDPS**

Data subjects are entitled to make recourse to the European Data Protection Supervisor: [http://www.edps.europa.eu](http://www.edps.europa.eu), should they consider that the processing operations do not comply with the Regulation.

**Date when processing starts**

Date when the telephony system was set operational.

*Privacy statement last updated: 5/27/2019 4:24:45 PM*