E-tools Bilbao 19th September 2019 Results Working Group A

A word before

- Different kinds of e-tools
 - Working inspectorate (planning, follow-up,...)
 - General Risk Assessment tools mostly for SMEs(e.g. OiRA)
 - More specialized RA tools: different OSH domains

1. Policy

- Inspection campaigns
- Must be simple and ease to use
- Funding (EU, social partner funds,...)
- Political changes
- Policy: to achieve set goals at national level
- Mandatory but external services don't like e-tools provided by "others"

2. Sustainability

- Updating is essential
- Technological evolution
- Integration workplace tool / inspectorate tool ("northern countries" vs others)
- Feedback to developers in order to improve the tool
- Feedback to end-users (workers and employers)

3. Feedback

- To policy makers
- Findings the right KPI, not only the classical ones but also e.g. sickleave
- Indicators/data from other sources e.g. tax, technical inspection bodies, social security
- Actions taken e.g. more and more targeted training

4. Incentives

- Marketing techniques \rightarrow "Nudging"
- Importance of bench-marking
- Starter kit for new entrepreneurs (e.g. DK)
- Zero bureaucracy
- Zero paper (environmental goals)
- Trust on continuity

5. Future

- Automatic control ???
- Balance between tools provided by commercial parties and governmental