BeSMART – Driving for Work – Bus Operation RA

18th September 2018

Martin O’Dea
Format of Talk

1. What BeSMART is?
2. Relevance for the Driving for Work Industries
3. How BeSMART works for the Bus/ Coach Operation?
4. Challenges to date
5. Future challenges
BeSMART.ie has now clocked up...

- Registered users: 53,000
- Downloaded Safety Statements: 39,000
- Individual Risk Assessments Completed: 679,000
Driving for Work

⚠ Direct & Indirect BTs Registered & Completed – 4,967
  – Direct Business Types 2,341
  – Indirect Business Types 2,626

⚠ Hazard ‘Driving for Work’
  – Completions 17,882
Top 7 Driving for Work BTs + downloads

1. Haulage (Transportation of goods by road) - 556
2. Bus/Coach - 426
3. Taxi - 345
4. Meter Readers - 285
5. Logistics - 245
6. Courier - 159
7. Home Healthcare - 124

Source: BeSMART
Top 7 Indirectly Related BTs + downloads

- Motor Vehicle Repair: 1,029
- Doctor: 412
- Veterinarian: 304
- Petrol Stations: 302
- Tyre Centre: 113
- Vehicle Crash Repair: 64
- Driving Instructor: 59

Source: Indecon
Quick View – Bus Operation
4 Step Process

- **Step 1**: Select your Business Type. e.g., Bus / Coach
- **Step 2**: Work through the hazards selecting. Yes / No / Not applicable
- **Step 3**: Talk to your employees. Is everything covered? Confirm
- **Step 4**: Download/Edit/Print Your Safety Statement. Manage your Action List

Register/Log in → Review as needed

Amend → Missed something?
Step 2: Bus Hazards include...

<table>
<thead>
<tr>
<th>Electricity</th>
<th>Fire</th>
<th>Slips, Trips and Falls</th>
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<td>Start</td>
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<tr>
<th>Manual Handling</th>
<th>Chemicals</th>
<th>Work at Height</th>
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<th>Workplace Transport</th>
<th>Display Screen Equipment</th>
<th>Maintenance</th>
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<tr>
<th>Driving for Work</th>
<th>Battery Charging</th>
<th>Compressed Air</th>
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<tr>
<th>Contaminated Waste Disposal</th>
<th>Exhaust Fumes</th>
<th>Heating Ventilation and Air Conditioning Systems</th>
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<th>Jacking Equipment</th>
<th>Lone Working</th>
<th>Night and Shift Work</th>
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<th>Office Equipment</th>
<th>Power Washer</th>
<th>Powered Gate</th>
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Step 2: Risk Assessment

**Risk Assessment**

**Exhaust Fumes**
Exposure to fumes from engine exhaust emissions can cause irritation to eyes and nose, asthma and bronchitis to you, your employees and/or visitors.

Do you have engine exhaust fumes in your workplace? 
- [ ] Yes
- [x] No

Indicate if the following controls have been implemented in your workplace:

- Adequate ventilation / extraction is provided in work areas, is working correctly and is regularly maintained
- The number of employees exposed to exhaust fumes is reduced as far as possible
- Engines are only started and run in enclosed working areas when required
- Employees are informed of the health risks associated with exposure to exhaust fumes
- Have you any additional controls or information you would like to add?

**Instructions**
Bus inspection check sheet, information sheet and poster can be found within the 'Learn More' section.

**Notes**
The controls listed reduce the risk of this hazard causing harm:
- Click 'Yes' if you have the control in place
- Click 'No' if the control is not in place or it is not applicable

In general, controls are listed in order of importance. However you may find a combination of controls are needed to eliminate or reduce the risk to an acceptable level.
Step 2: What you said ‘No’ to..
Step 4 – Your Output

SAFETY STATEMENT

Including Risk Assessment

2018

The Bus & Coach Company
Dublin
Ireland
Challenges to date....

▲ Reaching target audience
▲ Gaining trust
▲ Continuous Improvement
  – Simplifying the User Journey
  – Adapt and expand
    • Content & Site
▲ Reliability
▲ Support Users
Challenges into the future...

- Increasing Users & interaction – ‘Business as Usual’
- Technology – pace of change - selection
- Impact on User expectation
  – How messages are delivered etc
- Risk Assessments/ Content - relevant
- Continuous Improvement with expansion
- €€€ – Budget a limiting factor
Take Away – Online Tools are

⚠️ Easy and Free to use
⚠️ Available 24/7
⚠️ Used correctly
   - Accidents
   - Health & Safety
   - Costs
⚠️ Good for You/ Staff/ Business
....and Finally

Employees are so valuable
Where they drive for work
Let’s protect them better.